

International Supplier Surcharges

Air Express and Air Classic (Charge by volumetric weight) – Current (as of 11th August 2022)

(Volumetric weight is rounded up to nearest 0.5kg unless otherwise stated)

Air Express		Air Classic		Air Express		Air Classic			
Destination	Surcharge	Billed Weight	Surcharge	Billed Weight	Destination	Surcharge	Billed Weight	Surcharge	Billed Weight
Albania	£0.28	per Kg	£1.05	per Kg	Estonia	£0.28	per Kg	-	-
Algeria	£0.28	per Kg	£1.05	per Kg	Faroe Islands	£0.28	per Kg	£1.05	per Kg
Andorra	£0.28	per Kg	£1.05	per Kg	Fiji	£0.28	per Kg	£1.45	per Kg
Anguilla	£0.38	per Kg	£1.05	per Kg	Finland	£0.28	per Kg	-	-
Antigua	£0.28	per Kg	£1.05	per Kg	France	£0.30	per Kg	-	-
Argentina	£0.38	per Kg	£1.05	per Kg	French Guiana	£0.28	per Kg	£1.05	per Kg
Australia	£4.85	per Kg	£4.85	per Kg	French Polynesia	£1.45	per Kg	£1.45	per Kg
Austria	£0.28	per Kg	-	-	Germany	£0.30	per Kg	-	-
Azerbaijan	£1.05	per Kg	£1.05	per Kg	Ghana	£0.28	per Kg	£0.55	per Kg
Bahamas	£0.38	per Kg	£1.05	per Kg	Gibraltar	£0.28	per Kg	£1.05	per Kg
Bahrain	£0.70	per Kg	£0.70	per Kg	Greece	£0.30	per Kg	-	-
Barbados	£0.38	per Kg	£1.05	per Kg	Greenland	£0.28	per Kg	£1.05	per Kg
Belarus	£0.28	per Kg	£1.05	per Kg	Grenada	£0.38	per Kg	£1.05	per Kg
Belgium	£0.28	per Kg	-	-	Guadeloupe	£0.38	per Kg	£1.05	per Kg
Belize	£0.38	per Kg	£1.05	per Kg	Guam	£0.38	per Kg	£1.05	per Kg
Bermuda	£0.38	per Kg	£1.05	per Kg	Hong Kong	£1.10	per Kg	-	-
Bolivia	£0.38	per Kg	£1.05	per Kg	Hungary	£0.28	per Kg	-	-
Bosnia	£0.28	per Kg	£1.05	per Kg	Iceland	£0.28	per Kg	£1.45	per Kg
Brazil	£0.38	per Kg	£1.05	per Kg	India	£0.25	per Kg	£0.25	per Kg
British Virgin Islands	£0.28	per Kg	£1.05	per Kg	Indonesia	£1.40	per Kg	£2.45	per Kg
Brunei	£0.28	per Kg	£1.05	per Kg	Iraq	£0.28	per Kg	£1.05	per Kg
Bulgaria	£0.28	per Kg	-	-	Israel	£1.55	per Kg	£1.55	per Kg
Cambodia	£0.28	per Kg	£1.05	per Kg	Italy	£0.28	per Kg	-	-
Canada	£1.70	per Kg	£1.70	per Kg	Jamaica	£0.38	per Kg	£1.05	per Kg
Canary Islands	£0.28	per Kg	£1.05	per Kg	Japan	£0.30	per Kg	£3.60	per Kg
Cayman Islands	£0.38	per Kg	£1.05	per Kg	Jordan	£0.55	per Kg	£0.55	per Kg
Chile	£0.38	per Kg	£1.05	per Kg	Kazakhstan	£0.55	per Kg	£0.55	per Kg
China	£0.30	per Kg	£1.55	per Kg	Kenya	£1.05	per Kg	£1.05	per Kg
Colombia	£0.38	per Kg	£1.05	per Kg	Kuwait	£0.70	per Kg	£0.70	per Kg
Cook Islands	£1.45	per Kg	£1.45	per Kg	Latvia	£0.28	per Kg	-	-
Croatia	£0.28	per Kg	-	-	Lebanon	£0.70	per Kg	£0.70	per Kg
Cyprus	£1.55	per Kg	£1.55	per Kg	Libya	£3.55	per Kg	£3.55	per Kg
Czech Republic	£0.28	per Kg	-	-	Liechtenstein	£0.28	per Kg	£1.05	per Kg
Denmark	£0.28	per Kg	-	-	Lithuania	£0.28	per Kg	-	-
Dominica	£0.38	per Kg	£1.05	per Kg	Luxembourg	£0.30	per Kg	-	-
Dominican Republic	£0.38	per Kg	£1.05	per Kg	Macau	£1.05	per Kg	£1.05	per Kg
Egypt	£0.95	per Kg	£0.95	per Kg	Macedonia	£0.28	per Kg	£1.45	per Kg

International Supplier Surcharges

Air Express and Air Classic (Charge by volumetric weight) – Current (as of 11th August 2022)

(Volumetric weight is rounded up to nearest 0.5kg unless otherwise stated)

Destination	Air Express		Air Classic	
	Surcharge	Billed Weight	Surcharge	Billed Weight
Malaysia	£1.85	per Kg	£1.85	per Kg
Maldives	£0.28	per Kg	£1.05	per Kg
Malta	£0.70	per Kg	£0.70	per Kg
Martinique	£0.38	per Kg	£1.05	per Kg
Mexico	£0.38	per Kg	£1.05	per Kg
Moldova	£0.28	per Kg	£1.05	per Kg
Monaco	£0.28	per Kg	£1.05	per Kg
Montenegro	£0.28	per Kg	£1.05	per Kg
Morocco	£0.28	per Kg	£1.55	per Kg
Netherlands	£0.28	per Kg	-	-
New Caledonia	£0.28	per Kg	£1.05	per Kg
New Zealand	£2.21	per Kg	£5.60	per Kg
Nigeria	£0.80	per Kg	£0.80	per Kg
Norway	£0.28	per Kg	£1.05	per Kg
Oman	£0.70	per Kg	£0.70	per Kg
Papua New Guinea	£0.28	per Kg	£1.05	per Kg
Peru	£0.38	per Kg	£1.05	per Kg
Philippines	£0.75	per Kg	£1.05	per Kg
Poland	£0.28	per Kg	-	-
Portugal	£0.28	per Kg	-	-
Puerto Rico	£0.38	per Kg	£1.05	per Kg
Qatar	£0.70	per Kg	£0.70	per Kg
Reunion Island	£0.28	per Kg	£1.05	per Kg
Romania	£0.28	per Kg	-	-
Russia	£4.55	per Kg	£1.45	per Kg
Saudi Arabia	£1.90	per Kg	£1.90	per Kg
Serbia	£0.28	per Kg	£1.05	per Kg
Seychelles	£0.28	per Kg	£1.05	per Kg
Singapore	£2.45	per Kg	£0.75	per Kg
Slovakia	£0.28	per Kg	-	-
Slovenia	£0.28	per Kg	-	-
South Africa	£1.55	per Kg	£1.55	per Kg
South Korea	-	-	£1.25	per Kg
Spain	£0.28	per Kg	-	-
St Kitts & Nevis	£0.28	per Kg	£1.05	per Kg

Destination	Air Express		Air Classic	
	Surcharge	Billed Weight	Surcharge	Billed Weight
St Lucia	£0.28	per Kg	£1.05	per Kg
St Vincent	£0.28	per Kg	£1.05	per Kg
Swaziland	£0.28	per Kg	£1.45	per Kg
Sweden	£0.28	per Kg	-	-
Switzerland	£0.55	per Kg	£0.45	per Kg
Tahiti	£1.45	per Kg	£1.45	per Kg
Taiwan	£1.20	per Kg	£0.75	per Kg
Thailand	£1.05	per Kg	£0.75	per Kg
Trinidad	£0.28	per Kg	£1.05	per Kg
Tunisia	£0.28	per Kg	£1.05	per Kg
Turkey	£0.80	per Kg	£0.80	per Kg
Turks & Caicos	£0.28	per Kg	£1.05	per Kg
UAE	£1.15	per Kg	£1.15	per Kg
Ukraine	£0.28	per Kg	£0.55	per Kg
Uruguay	£0.38	per Kg	£1.05	per Kg
USA	£0.46	per Kg	£3.55	per Kg
Vietnam	£1.45	per Kg	£1.05	per Kg
Zambia	£0.28	per Kg	£1.05	per Kg
Zimbabwe	£0.28	per Kg	£1.45	per Kg
All Other Lanes	£1.05	per Kg	£1.05	per Kg

Unwanted/Undeliverable Returns (Charge by volumetric weight) – Current (as of 11th August 2022)

(Volumetric weight is rounded up to nearest 0.5kg)

Destination	Surcharge	Billed Weight
Air Classic/Air Express	£1.05	per Kg
Returns via Portal	£1.05	per Kg
DPD Direct - USA	£0.21	per Parcel
DPD Direct - Australia	£5.05	per Parcel

Worldwide Import Collection (Charge by volumetric weight) – Current (as of 11th August 2022)

(Volumetric weight is rounded up to nearest 0.5kg)

Origin Country	Surcharge	Billing Weight
China	£1.81	per Kg
Hong Kong	£1.81	per Kg
Rest of Asia	£1.53	per Kg
South Asia	£1.17	per Kg
Americas	£0.30	per Kg
All Other Lanes	£0.30	per Kg

International Supplier Surcharges

International Mail (Charge by actual weight) - Current (as of 11th August 2022)

(Actual weight is rounded up to nearest gram)

Destination	Surcharge	Billed Weight
American Samoa	£0.63 £15.05	per Item per Kg
Antigua and Barbuda	£0.63 £15.05	per Item per Kg
Australia	£4.90	per Kg
Bhutan	£0.63 £15.05	per Item per Kg
Brazil	£2.57	per Kg
Brunei	£0.63 £15.05	per Item per Kg
Canada	£1.77	per Kg
Cayman Islands	£0.63 £15.05	per Item per Kg
China	£1.42	per Kg
Comoros	£0.63 £15.05	per Item per Kg
Cook Islands	£0.63 £15.05	per Item per Kg
Dominica	£0.63 £15.05	per Item per Kg
Eritrea	£0.63 £15.05	per Item per Kg
Fiji	£0.63 £15.05	per Item per Kg
French Polynesia	£0.63 £15.05	per Item per Kg
Gibraltar	£0.12	per Kg
Guam	£0.63 £15.05	per Item per Kg
Guyana	£0.63 £15.05	per Item per Kg
Honduras	£0.63 £15.05	per Item per Kg
Israel	£0.79	per Kg
Japan	£2.37	per Kg
Kazakhstan	£0.63 £15.05	per Item per Kg
Kiribati	£0.63 £15.05	per Item per Kg
Marshall Islands	£0.63 £15.05	per Item per Kg

Destination	Surcharge	Billed Weight
Mayotte	£0.63 £15.05	per Item per Kg
Myanmar	£0.63 £15.05	per Item per Kg
New Caledonia	£0.63 £15.05	per Item per Kg
New Zealand	£7.79	per Kg
Nicaragua	£0.63 £15.05	per Item per Kg
Papua New Guinea	£0.63 £15.05	per Item per Kg
Paraguay	£0.63 £15.05	per Item per Kg
Russia	£0.63 £15.05	per Item per Kg
Samoa	£0.63 £15.05	per Item per Kg
Sao Tome and Principe	£0.63 £15.05	per Item per Kg
Singapore	£2.05	per Kg
Solomon Islands	£0.63 £15.05	per Item per Kg
Suriname	£0.63 £15.05	per Item per Kg
St Helena	£0.63 £15.05	per Item per Kg
St Lucia	£0.63 £15.05	per Item per Kg
St Martin	£0.63 £15.05	per Item per Kg
St Vincent	£0.63 £15.05	per Item per Kg
Tonga	£0.63 £15.05	per Item per Kg
Turks and Caicos Islands	£0.63 £15.05	per Item per Kg
Tuvalu	£0.63 £15.05	per Item per Kg
Vatican City	£0.63 £15.05	per Item per Kg
Virgin Islands American	£0.63 £15.05	per Item per Kg
Virgin Islands British	£0.63 £15.05	per Item per Kg
Vanuatu	£0.63 £15.05	per Item per Kg

DPD Direct (Charge by actual weight) - Current (as of 11th August 2022)

(Actual weight is rounded up to nearest gram, after the minimum charge for 0.5kg)

Destination	Additional charge per Kilo	Additional charge per parcel
Canada	£2.83	-
Australia	£10.05	-
USA	£4.41	£0.39
Hong Kong	£5.05	-
Israel	£3.11	-
New Zealand	£10.55	-
Japan	£7.05	-
Singapore	£5.52	-
Malta	£2.09	-
Greece	£1.05	-
Bahrain	£1.58	-
Egypt	£1.89	-
Kuwait	£2.09	-
Lebanon	£1.99	-
Qatar	£1.89	-
Russia	£3.11	-

Destination	Additional charge per Kilo	Additional charge per parcel
Saudi Arabia	£4.13	-
UAE	£2.50	-
Cambodia	£3.11	-
Kazakhstan	£3.11	-
Kenya	£2.14	-
Malaysia	£1.05	-
Turkey	£1.58	-
Switzerland	£1.17	-
China	£3.11	-
Brazil	£3.11	-
Cyprus	£1.07	-
Iceland	£3.11	-
Netherlands	£3.11	-
Norway	£3.11	-
Korea South	£3.11	-

All surcharges apply on the date of flight despatch ex-UK